

City of Santa Clarita Enterprise Systems Catalog

Vendor Name	Product Name	Purpose	Data Type	Custodian	Frequency of Collection	Frequency of Update
Microsoft	Exchange	E-Mail System	Enterprise Electronic Mail	Technology Services	Daily	Daily
Lansweeper	Lansweeper	Network Management	Hardware/Software Inventory	Technology Services	Daily	Daily
Solarwinds	Web Help Desk	Helpdesk Ticketing System	Hardware/Software Inventory Track/Manage/Submit Online requests Knowledgebase Employee Self Service	Technology Services	Daily Daily Daily Daily	Daily Daily Daily Daily
Shoretel	Shoretel	Enterprise Phone System	Voice Communications Voicemail	Technology Services	Daily	As Needed As Needed
NEC	NEC IMX 2400	Enterprise Phone System	Voice Communications	Technology Services		As Needed
Sungard	FinPLUS	ERP	Accounts Payable/Receivable HR/Payroll Data Budget Purchasing	Technology Services	Daily Daily Daily Daily	Daily Daily Daily Daily
Rec1	Rec1	Recreation Software	Online Activity Registration Online Payments Membership Tracking Facilities Reservations League Scheduling	Parks, Recreation & Community Svcs Parks, Recreation & Community Svcs Parks, Recreation & Community Svcs Parks, Recreation & Community Svcs Parks, Recreation & Community Svcs	Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily
Nixle	Nixle	Emergency Public Notification System	Cell Phone data	Technology Services	As Needed	As Needed
Accela	Legislative Management	Agendas and Minutes for public meetings Civic Streaming	Various Streaming video	City Clerk City Clerk	As Needed As Needed	As Needed As Needed
Accela	Civic Platform	Land and Asset Management	Building, Engineering and Planning Permits Asset tracking and reporting Multiple Inspection types	Technology Services Technology Services Technology Services	Daily As Needed As Needed	Daily As Needed As Needed
GoGovApps	Citizen Relationship Mgmt (Government Outreach)	Service Request tracking Public Records Request management City Code Violation tracking and SUSMP inspection	Citizen requests and staff work orders Public records requests Code Enforcement cases and Standard Urban Stormwater Mitigation Program (SUSMP) permits	City staff and citizens City Clerk Community Preservation Public Works	Daily Weekly Daily	Daily Weekly Daily
Vision Internet	visionCMS	Website CMS	Content management system for city website (santa-clarita.com) and press releases	Technology Services	Daily	Daily
WordPress	WordPress.org WordPress.com	Website CMS Blog	Content management system for city micro-sites outside of santa-clarita.com Content management system for city Intranet City emergency blog - santaclaritaemergency.com	Technology Services Technology Services Technology Services	Daily Daily As Needed	Daily Daily As Needed
WooBox	WooBox	Community photo contest	Photo contest entry form and voting mechanism	Technology Services	Daily	Quarterly
Localist	Localist	Community Calendar	Event details for city and community-submitted events	Technology Services	Daily	Daily
MailChimp	MailChimp	Email Marketing	Email newsletter opt-in Distribution of email marketing campaigns	Technology Services Technology Services	Daily	Daily

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SurveyMonkey	SurveyMonkey	Online Surveys	Survey response collection	Technology Services	Daily	Weekly
SiteImprove	Web Governance Suite	Web governance	Website analytics, content and performance monitoring	Technology Services		
NeoGov	Applicant Tracking	Online Job Application System	Job Applications	Human Resources	Daily	Daily
HootSuite	Hoosuite	Social Media Management	Social media posts	Technology Services	As Needed	As Needed
Laserfiche	Laserfiche	Electronic Document Management	Electronic Documents	Technology Services	Daily	As Needed
ESRI	ArcGIS / ArcSDE	Geographic Information System (GIS)	Property data	Technology Services	Monthly	Monthly
			Administrative boundary data	Technology Services	As needed	As needed
			Planning data	Technology Services	As needed	As needed
			Parks & Recreational data	Technology Services	As needed	As needed
			Hazard zone data	Technology Services	As needed	As needed
			Public Works data	Technology Services	As needed	As needed
			Aerial imagery	Technology Services	As needed	As needed
			Topography data	Technology Services	As needed	As needed
Street data	Technology Services	As needed	As needed			
Developed By Technology Services Staff	eGraffiti	Manage Graffiti cases	Graffiti incidences	Community Preservation	Daily	Daily
Developed By Technology Services Staff	YESONS	Manage program participants	Participant information	Parks, Recreation & Community Svcs	Daily	Daily
Developed By Technology Services Staff	SCV Lobbyist	Register and manage lobbyist	Current and past lobbyist information	City Clerk	Daily	Daily
Developed By Technology Services Staff	ICID	Manage ICID cases	ICID case data	Public Works	Daily	Daily
Developed By Technology Services Staff	Film Permits	Manage film permit	Film permit applications	Economic Development	Daily	Daily
Developed By Technology Services Staff	Clear SCV	Special Needs Registry	Membership information	Family Focus Resource Center	Daily	Daily
Developed By Technology Services Staff	ePermits	Apply for permits	Permit information	Public Works	Daily	Daily
Innovative Interfaces, Inc.	Polaris ILS	Integrated Library System	Patron library account management	Public Library	Daily	Daily
EnvisionWare, Inc.	PC Reservation	Manage usage of publicly available PCs	Public PC usage statistics	Public Library	Daily	Daily
EnvisionWare, Inc.	LPT:One	Manage usage of publicly available printers printers	Public printing statistics	Public Library	Daily	Daily
EnvisionWare, Inc.	AAM	Manage public account transactions	Library account statistics and funds	Public Library	Daily	Daily
Bibliotheca	Self-Checks	Self-checkout of books and transactions	Transactions processed	Public Library	Daily	Daily
DocuSign	DocuSign	Signature routing	Digital Signature	Clerk & Contract Services	Weekly	As Needed